# Year-End Campaign Planning

### **JULY**

Review previous year's performance across channels.

Continue sending standard campaigns, if you have them, as well as a mix of stewardship and engagement messages for your supporters.

### **AUGUST**

Set goals for Year-End campaigns (Nov + Dec), across channels, and start drafting a more formal plan.

Continue sending standard campaigns, if you have them, as well as a mix of stewardship and engagement messages for your supporters.

### **SEPTEMBER**

Continue sending standard campaigns, if you have them, as well as a mix of stewardship and engagement messages for your supporters.

### **OCTOBER**

Continue sending standard campaigns, if you have them, as well as a mix of stewardship and engagement messages for your supporters.

### DIRECT MAIL/EMAIL

For packages that normally drop in early November, move the package mail date to mid/late October.

Do not apply this timing adjustment if you have a mission aligned with election cycle where you could benefit from mail dates closer to the election.

### **JANUARY**

First week of January **Year-End** - "**Thank You" Message** including overview of the impact made through generous gifts.

### **NOVEMBER**

Pre or On-**Thanksgiving - Holiday "Thank You"** Message

One week before **Giving Tuesday** - Kickoff campaign

Day of **Giving Tuesday** - Campaign blowout

Day after **Giving Tuesday** - Campaign extension or Thank You/Impact follow up

Move package mail date to mid-November after the election.

DIRECT MAIL/EMAIL

### ADVERTISING

Resume tentpole and broadcast campaigns after election day.

**DECEMBER** 

Mid-month **Stewardship or Cultivation Message** - Demonstrate need, share impact, build urgency

Dec 26-30 - **Year-End** campaign lead up messages

Dec 31 - Year-End campaign blowout

### Questions to consider:

- 1. How much money did you raise last
- 2. Was response rate and/or average gift different than the prior year?
- 3. Have any of your key audiences changed (grown, shrunk) in a way that would change this year's performance?
- 4. Is there a new marketing channel you want to incorporate this year that will broaden your reach or incur more expenses?

### KPIs to review and track:

- 1. Total amount raised
- 2. Number of gifts received
- 3. Average gift size
- 4. Number of new donors
- 5. Donor retention rate (how many donors are returning donors?)
- Conversion rate (of all the people who saw your fundraising appeal, how many of them took action?)
- 7. Cost per dollar raised (how much did you spend for every \$1 you raised?)
- 8. Return on investment (how much did you raise for every \$1 you spent)

### 16----

### ADVERTISING

Keep evergreen ad campaigns live, especially in paid SEM.

Opt not to launch or to pause larger tentpole campaigns in the time periods closest to the election.

Consider eliminating broadcast from your plans as it gets closer to election day and reinvest into digital channels.

# **↑**

### **CHANNEL PLAN**

## In what channels will you reach your audience(s)?

- 1. Direct Mail
- 6. Partnerships
- 2. Email
- 7. Tribute Gifts
- 3. Organic Social
- 8. Legacy gifts
- 4. Paid Advertising
- 9. Website
- 5. Donor Advised Funds





